When offenders misuse technology to abuse and stalk, victims need safety strategies and education. This graph shows the percentage of victim service agencies working with victims who are asking for help on the following issues.

- **Safety and privacy strategies on their cell phone**: 71%
- **Help around location privacy via their cell phones, other location devices, and social media**: 62%
- **Safety and privacy tips on using their computers or laptops**: 56%
- **Privacy and security assistance when using online spaces**: 54%
- **Privacy tips when using social media (including updating privacy settings, reporting abuse)**: 50%

To assist victims effectively, **72%** of victim service providers want more information, resources, and education on technology safety.

Agencies are also concerned about their technology use.

- We’re worried our confidential shelter and crisis center location will be revealed because so much location information and data is now available.
- We’re worried information we keep or communicate may be used against survivors.
- We’re worried the perpetrator or someone else could have access to our communication with the survivor.

Understanding the Data

More than 750 victim service agencies from every state in the United States (except for Delaware) and U.S. Territories American Samoa, Guam, Northern Mariana Islands, and the U.S. Virgin Islands participated in this survey. Of the participating agencies, 40% were domestic violence programs, 21% were sexual assault programs, 4% were domestic violence programs, 4% were sexual assault programs, 4% were programs that serve victims of all crimes, and 5% were government agencies, law enforcement, and district attorney offices.

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