Making the Community a Safer Place
35 years and beyond...

Hubbard House
annual report
2010-2011

ORIGINAL HOUSE ON HUBBARD STREET
Jacksonville was one of the early leaders in the women's movement and in developing services to address gender violence. A dedicated group of women in the early 70's started a rape crisis hotline. They were soon bombarded with calls from women experiencing violence in their homes, for which there were no services available.

In 1976 a group of women purchased a house on Hubbard Street in downtown Jacksonville and Hubbard House opened its doors as the first shelter specifically for victims of domestic violence and their children in Florida.

This year Hubbard House is commemorating its 35th year of serving our community. We have accomplished so much since opening our doors in 1976, but we realize that it would not have been possible if it were not for the dedication of the community to our mission, Every Relationship Violence-Free. For that, we are truly grateful.
DEAR FRIENDS OF HUBBARD HOUSE

Our 35th anniversary of providing services in Northeast Florida is a time to reflect on the past and look to the future, to what the next 35 years may bring. When you look at the sheer numbers, we have sheltered over 28,000 victims and their children and helped more than three times that number through our outreach services. Over 16,000 offenders have been through our batterers’ intervention program. We worked with Clay, Nassau and St. Johns counties to help them establish shelters. We helped improve laws in Florida and helped establish state standards for shelters and batterers’ programs that are formalized in law and rule. We have been at the forefront of the issue. We worked to improve the local response to domestic violence through strong collaborations. Advocates are now an important part of the criminal and civil response. Tens of thousands have received domestic violence training to know how to respond to victims, and 5,000 teens a year participate in prevention programs.

A victim coming forward in 2011 has many more options and faces a much more responsive system than a victim did in 1976. The number of victims dying has been dramatically reduced. We have worked to ensure our ability to help victims in the future through the formation of the Hubbard House Foundation and the endowment fund. We are very proud of the progress since 1976 and look forward to the changes to come. We believe this is an issue that may not be totally eliminated in 35 years but can become so rare that the response when it does happen will be swift and severe. And because we believe, we continue working hard each year. With your help, we will see even greater strides in the next 35 years.

Peter Kneedler
President, Hubbard House, Inc.

Ellen Siler
Chief Executive Officer

JoAnn Tredennick
President, Hubbard House Foundation, Inc.

OVERVIEW OF SERVICES AND MISSION

Each Hubbard House program, whether it focuses on intervention or prevention, contributes toward the agency’s mission: Every Relationship Violence-Free. Hubbard House provides safety for victims and their children, empowers victims, and promotes social change through education and advocacy. Programs include:

- 24-hour hotline
- Emergency shelter
- Therapeutic childcare center
- Emergency response advocacy with police and medical personnel
- School-based educational programs
- Batterers’ intervention program
- Outreach counseling and services
- Community education and professional training
- Court advocacy

2010-2011 STATISTICS

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<thead>
<tr>
<th>TOTAL CLIENTS SERVED</th>
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<tbody>
<tr>
<td>ADULTS SERVED</td>
<td>4,596</td>
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<td>CHILDREN SERVED</td>
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<tr>
<td>FIRST STEP</td>
<td>487</td>
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<th>RACE/ETHNICITY OF CLIENTS</th>
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<tr>
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<td>CAUCASIAN</td>
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<td>ASIAN</td>
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OUTREACH
The Outreach Center, located at 6629 Beach Boulevard, offers walk-in and scheduled appointments for those in need of individual counseling, support groups, and other services but do not currently need emergency shelter. In addition, Hubbard House victim advocates provide support and services to victims throughout Duval County and in Baker County. For more information regarding outreach programs and services, call (904) 400-6300. Last year Hubbard House Outreach programs served 4,527 clients (3,452 women, 486 children, and 589 men) and provided 13,561 adult counseling hours and 4,531 children’s counseling hours.

Intimate Violence Enhanced Services Team (InVEST) was created to increase victim safety in the most potentially lethal cases. It is a collaborative effort among the Jacksonville Sheriff’s Office, the City of Jacksonville, and Hubbard House. On a daily basis, InVEST personnel review domestic violence police reports, evaluate cases for lethal indicators, and proactively contact the victim to offer services. Total Clients Served - 135

Center For The Prevention Of Domestic Violence
The Center for the Prevention of Domestic Violence (CPDV) is a “one stop shop” located inside the City Hall Annex. Hubbard House court advocates are available to provide victims of domestic violence assistance with the civil and criminal process and in developing a plan for their safety. Total Clients Served - 2,914

HELPING AT RISK KIDS (HARK)
HARK is a therapeutic intervention and prevention program designed by Hubbard House for children from abusive homes. The children, ages 4 to 17, are separated into age-appropriate groups. Heavy emphasis is placed on breaking the cycle of violence by teaching anger management, non-violent conflict resolution, respect for others, and the development of individualized safety plans. Last year HARK served 483 children in Duval and Baker counties.
COMMUNITY EDUCATION
An integral part of the mission of Hubbard House is educating the public about the dynamics of domestic violence, its impact on victims, and the critical importance of intervention and prevention in transforming lives. There were 186 community education presentations and professional trainings presented to 6,474 people, and 9,776 people visited the Hubbard House booth at 43 community fairs. Media efforts this year resulted in 934 media presentations.

PREVENTION EDUCATION
Relationship Abuse Prevention (RAP) is a violence prevention program aimed at both knowledge and behavior change education for middle and high school students. RAP educates students about violent and non-violent behaviors, healthy versus unhealthy dating relationships, and non-violent conflict resolution. RAP was presented to 5,624 youth this year. WAVE a 10 session violence prevention program for students in 3rd - 5th grade was also presented to 116 students.

VOLUNTEER SUPPORT
Volunteers founded Hubbard House in 1976, and the agency continues to depend heavily on the generous gifts of time from many deeply loyal volunteers. Thank you to the 922 volunteers who provided 13,587 volunteer hours at a value of $245,109.

THRIFT STORE
The Hubbard House Thrift Store provides financial support to the agency through the sale of generously donated goods from the community. Also, one hundred percent of net proceeds of sales helps fund the agency’s programs and services. The Thrift Store provides free clothing, furniture, and household items to Hubbard House clients and their children to help them in their transition to a peaceful life. $34,855 in goods were donated to clients.

FIRST STEP BATTERERS’ INTERVENTION
The Hubbard House First Step program offers a means for abusers to examine and change their behaviors and the belief systems supporting those behaviors. Programs are available for both men and women and are 26 weeks in length. An in-custody program is also available. First Step served 306 men and 181 women last year.

FIRST STEP PROGRAM COMMEMORATES 30 YEARS
This year marks the 30th year of one of the most progressive and important programs aimed at ending domestic violence. First Step Batters’ Intervention Program was launched by Hubbard House in 1981 as one of the first batterer intervention programs in the country. It is a 26-week program that is court ordered to perpetrators of domestic violence. A similar First Step program is also offered for women. Hubbard House recognizes the importance of working with batters, as well as victims and children, to stop the cycle of domestic violence. Through First Step, batters can examine and change their controlling behaviors and their belief systems in an effort to stop acting out with violence.

“At first, I thought First Step was a joke... another part of my punishment from court. I was the type that everything had to be my way, and I'd use violence to make it my way. I almost lost my family due to the stupid mistake of relying on violence to get my way. First Step has given me something I can never repay them for... my wife and children are back in my arms.”
--Calvin, First Step for Men Graduate

“First Step for Women is such a value to those that attend. Each of us takes something away from each session and small waves of benefits travel out of these group sessions - ultimately impacting many more people than you know; probably impacting generations who come after you. Thank you for sharing the gift that you share with us... the insight, the assuredness and the certainty of what is right, helping us to believe in a higher standard and holding ourselves to that standard.”
--Ann, First Step for Women Graduate
2nd Annual Setting The Pace For Peace Domestic Violence Awareness Walk
The 2nd annual walk was a huge success with 1,000 participants and raising more than $75,000. The family-friendly walk, held in April at Ed Austin Regional Park, included a family fun zone with bouncy houses, face painting, music and more. The walk serves as a time when individuals, families, friends, neighbors, and co-workers can take steps together to break the silence to end domestic violence.

16th Annual Barbara Ann Campbell Memorial Breakfast
More than 400 guests came together to honor the lives of those who have survived domestic violence and to remember those, like Barbara Ann Campbell, who have died at the hands of a loved one. The breakfast highlights a series of events that commemorate Domestic Violence Awareness Month in October. Keynote speaker Deborah D. Tucker, MPA, Executive Director of the National Center on Domestic Violence and Sexual Violence shared her knowledge about working to end domestic violence.

The Hands of Peace Award
The Hands of Peace Award, displaying hands of a child who has used Hubbard House services, are given to individuals, community leaders, and corporations to acknowledge and thank them for their commitment to Hubbard House. Hands of Peace are not awarded based on financial support but rather the dedication and hard work provided to further our mission of Every Relationship Violence-Free. This year, Regi Young, Kay Holmes, and Michele Remolde (right) received this distinguished honor for giving six years of volunteer service to the Hubbard House Board of Directors. In addition, Hubbard House employees Kay Davis and Marchele Rogers (left) received a Hands of Peace award for twenty years of employment with the agency.

New Website and Logo Unveiled
Hubbard House was awarded the national We Inspire Grant which provided in-kind creative marketing services. As a result of the grant, a new agency logo was created and a new, more modern website was launched.

Domestic Violence Criminal Court
A new Domestic Violence Criminal Court was established in October and is a collaboration between Hubbard House, county judges, State Attorney’s Office, Jacksonville Sheriff’s Office and the City of Jacksonville. This new misdemeanor court incorporates Hubbard House victim advocates into the process.

We received a letter from a Hubbard House shelter resident that illustrates the impact that your contributions have on the lives of our community’s victims of domestic violence. She wrote:

“My children and I fled here with fear, hopelessness and an amount of stress that could weigh down the world. I was worried about my children, myself, and our safety. In desperation and fear, I went to Hubbard House to seek some type of protection. The response was phenomenal. The compassion and reassurance from the staff was enough to bring me to tears. The amount of support that I received from these wonderful people was absolutely tremendous. When seeking an injunction against my abuser, Hubbard House had an advocate who held my hand and stood by my side the entire time. I’m not saying I won because she was there, I’m saying that I feel like the unconditional support given from Hubbard House was enough to give me the strength to stand up to even my abuser. Bless these people and this organization for being there for my boys and me.”
Thank You to the Following Major Donors for Gifts Received in the 2010-2011 Fiscal Year

**Hubbard House, Inc.**

Acosta Sales and Marketing Company
ADT Security Services, Inc.
Aerostar Environmental Services, Inc.
Aetna Foundation, Inc. Partners in Community Giving
Alan and Pam Green Family Foundation
Alpha Chi Omega Chapter
Bank of America
Berman Family Foundation, Inc.
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CMB Wireless Group, LLC.
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Jacksonville Claims Association
Jacksonville Fraternal Order of Police
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Jacksonville Jaguars
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Marie and Dale Malloy
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Nancy McDonald
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Publix Super Markets Charities, Inc.
Margaret Purcell
Regency Centers Corporation
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Denise and Lanny Russell
Sawgrass Asset Management
Mary Ann and Robert Smith
State of Florida Department of Health – Food and Nutrition Program
State of Florida – Domestic Violence Trust Fund
St. Johns Boat Company
St. Vincent’s HealthCare
Brooke and Martin Stein
Swisher International
Mrs. James S. Taylor
Temple Sisterhood
Mary Virginia Terry
The Alfred I. duPont Foundation
The Allstate Foundation
The American Workers Plan Inc
The Ann and Quinn Bell Foundation
The Arrest Grant
The Community Foundation
The Gate Foundation
The Helen and Edward Lane Endowment Fund
The Insetta Family Foundation
The Lucy Gooding Charitable Foundation
The Niss Family Charitable Fund
The North Florida Cruising Club
The Prudential Foundation Matching Gifts
The Roger L. and Rochelle S. Main Charitable Trust
The Sontag Foundation
The Thomas M. Kirbo and Irene B. Kirbo Charitable Trust
The Tine W. Davis Family Foundation
LaTisha and Wendell Thompson
UBS Financial Services
United Way of Northeast Florida
University of Florida Department of Pediatrics
Michael J. Ward
Terry Ward
Weaver Family Foundation
Amy Williams
Prudence and Marvin Williams
Donald D. Zell

**Hubbard House Foundation, Inc.**

Sybil Ansbacker
Ann and Edward Baker
Karen and Oliver Barakat
Elizabeth and Mark Brockelman
Sibyl and Wilson Carley
David A. Stein Family Foundation
Kay Holmes and James Jones
Katherine and Paul Kerins
Martin E., Jr. and Brooke Stein Fund
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Sherry and Rick Murray
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Susan and Duane Ottenstroer
Carole and Alfred Poindexter
Debbie and Richard Redick
Lindsey and Ryan Riggs
Margaret and William Scheu
Ellen Siler
The Cassone Family Foundation
The Lastinger Family Foundation
The Winston Family Foundation
Judith and Mark Zoller

**Major In-Kind Donors who continually give of their time, services, and/or products through the year:**

- ADT Security Services
- Bug Out Service
- Corporate Care Works - EAP
- Data Savers
- TechnologyMasters
- Ultra Shred
- Waste Management

**FINANCIALS**

### 2010-2011 Total Expenditures

- Community Support: 43%
- Batterers’ Intervention: 8%
- Assistance to Victims & Children: 74%
- Management & General: 10%
- Federal Grants: 25%
- City Grants: 9%

### 2010-2011 Total Revenue

- Community Support: 43%
- Federal Grants: 25%
- City Grants: 9%
- Other: 13%
- State Grants: 10%
2010-2011 BOARD OF DIRECTORS

Executive Committee
Peter Kneedler, President
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Kay Holmes, Second Vice President
Martha Pellino, Treasurer
Joan Huffman, Secretary
Margaret Purcell, Resource Development Chair
Regina Young, Immediate Past President

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Peter Kneedler, Board Liaison

Board Members
Nancy Taylor
Michael Ward

OUTREACH CENTER AND THRIFT STORE
6629 Beach Boulevard
Jacksonville, FL 32216
Outreach Center: (904) 400-6300
Thrift Store: (904) 400-6333

24-Hour Hotline: (904) 354-3114 or (800) 500-1119
TTY: (904) 354-3958
WWW.HUBBARDHOUSE.ORG

EVERY RELATIONSHIP VIOLENCE-FREE